

## LEADERSHIP ESSENTIALS FOR SUPERVISORS

The Leadership Essentials for Supervisors course is designed for current and future commercial site forepersons and supervisors looking to lead and unlock the potential of their teams. This course provides your future leaders with an introduction to how their individual leadership and communication style impacts on team performance and outcomes. In a highly immersive and interactive learning environment, participants will have the opportunity to practice and refine newly learned skills whilst facilitating efficient meetings, effective negotiations, resolving conflicts and complaints.

## BENEFITS TO YOU AND YOUR ORGANISATION

Leadership Essentials for Supervisors course participants will:

- Develop an awareness of leadership and communication skills to provide better direction and a higher quality of supervision;
- Learn how to effectively use their individual style to best lead, influence and inspire teams of people;
- Gain confidence and experience in addressing issues, dealing with poor performance and delivering difficult messages;
- Learn how to communicate feedback to maximise impact for behavioural change; and
- Nurture critical working relationships to maximise the efficiencies of subcontractors and employees.



## SIMULATION SESSIONS

### SESSION 1

#### A NEW START

Gain a better understanding of how you can influence others to embrace a site culture based on being accountable and responsible.

### SESSION 2

#### SET A STANDARD

Deal with a variety of stakeholders with their own priorities whilst maintaining and enforcing an achievable site standard.

### SESSION 3

#### CREATE A SITE CULTURE

Experience situations where the issues of accountabilities and responsibilities need to be addressed.

### SESSION 4

#### CHANGE IS NEVER EASY

Learn how to effectively deliver difficult messages in high pressure situations with both site based personnel and external stakeholders.

## HOW WILL I LEARN?

This course is delivered utilising our unique combination of classroom style learning, feedback workshops and a simulated building site. Participants assume a site leadership role and are given the opportunity to practice and apply newly learnt skills and knowledge when confronted with everyday challenges and personalities experienced on site.

Learning is reinforced and enhanced in our simulation sessions with a team of highly trained specialist actors. Participants are given the opportunity to influence team performance, provide direction to site personnel, subcontractors and other key stakeholders.

In our safe learning environment, participants will be challenged to demonstrate effective communication techniques, the ability to inspire others and become the essential supervisor and future leader your organisation requires.

## DEBRIEFING SESSIONS

Each simulation is monitored by a team of trained observers and followed by a facilitated debriefing session. Here participants are able to exchange their experiences and individual feedback is provided by the observers.

Participants discover that there are many ways to approach each interaction or challenge and how their actions influence onsite outcomes. Participants will become aware of their development areas having the opportunity to practice, refine and ultimately implement onsite.

BLSC participants will develop the skills to effectively consult and communicate, deal with poor performance and ultimately become better leaders for your organisation.

## ENROLMENT DETAILS

Duration: 2 Days

Dates: 23 & 24 January 2019

21 & 22 March 2019

9 & 10 May 2019

Cost (inc. GST):

\$1330 – Master Builders Member & Incolink Contributor

\$1990 – Master Builders Member

\$1740 – Incolink Contributor

\$2370 – Non Member

To make a booking please call 9411 8000 or book online at [blsc.com.au](http://blsc.com.au)