

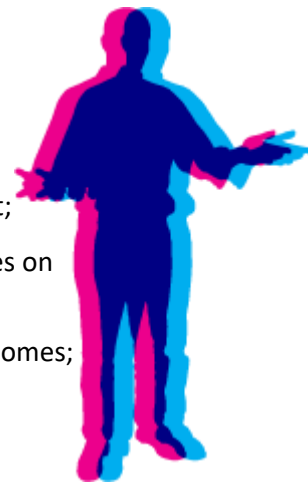
## HIGH PERFORMANCE SITE MANAGEMENT (COMMERCIAL)

The High Performance Site Management course is designed for individuals who are in management roles and are responsible for leading productive, efficient and successful building site teams. This course focuses on developing leadership skills, team engagement strategies and consultative problem-solving techniques that empower and inspire high performance. Effective leadership and communication will drive better outcomes on your building projects as your leaders learn how to use their initiative, communicate better, influence individuals and teams, solve their own problems and resolve conflicts efficiently. In a highly immersive and interactive learning environment, participants will have the opportunity to apply and refine their newly learned skills in a simulated workplace.

## BENEFITS TO YOU AND YOUR ORGANISATION

High Performance Site Management course participants will:

- Learn effective leadership skills that can be applied in a high-pressure environment;
- Develop skills to better identify and respond to management and operational issues on site;
- Learn and apply verbal and non-verbal communication skills to achieve better outcomes;
- Learn new techniques to engage and empower site based personnel;
- Develop techniques that will assist with decision making, prioritisation, conflict resolution and meetings; and
- Lead a change culture onsite that delivers better safety, quality and productivity outcomes.



## SIMULATION SESSIONS

### SESSION 1

#### A NEW SITE A NEW START

Understand the role that leaders play in influencing others to embrace a high performing site culture.

### SESSION 2

#### ADDRESSING A SITE CULTURE

Deal with a variety of stakeholders with their own priorities and agendas whilst maintaining and enforcing site standards.

### SESSION 3

#### MAINTAINING STANDARDS

Build and reinforce relationships whilst addressing site accountability and responsibility issues. It is everyone's job to set the standard.

### SESSION 4

#### EXECUTE UNDER PRESSURE

In a high pressure environment learn how to effectively deliver difficult messages to site based personnel and external stakeholders.

## HOW WILL I LEARN?

This course is delivered utilising our unique combination of classroom style learning, feedback workshops and a simulated building site. Participants assume a site leadership role and are given the opportunity to practice and apply newly learnt skills and knowledge when confronted with everyday challenges and personalities experienced on site.

Learning is reinforced and enhanced in our simulation sessions with a team of highly trained specialist actors. Participants are given the opportunity to influence, motivate, problem solve, communicate and provide direction to site personnel, management, subcontractors and external stakeholders.

In our safe learning environment, participants will be challenged to utilise various leadership and communication styles to inspire and motivate others and become the future influential leaders and representatives of your organisation.

## DEBRIEFING SESSIONS

Each simulation is monitored by a team of trained observers and followed by a facilitated debriefing session. Here participants are able to exchange their experiences and individual feedback is provided by the observers.

Participants discover that there are many ways to approach each interaction or challenge and how their actions influence onsite outcomes. Participants will become aware of their development areas having the opportunity to practice, refine and ultimately implement onsite.

BLSC participants will develop the skills to effectively reason and problem solve, consult for more effective outcomes and motivate others to work safer and more productively for your organisation.

## ENROLMENT DETAILS

Duration: 2 days

Date: 2 & 3 July 2020      21 & 22 September 2020      26 & 27 November 2020

Cost (inc. GST):

\$1375 – Master Builders Member & Incolink Contributor

\$2050 – Master Builders Member

\$1790 – Incolink Contributor

\$2440 – Non Member

To make a booking please call 9411 8000 or book online at [blsc.com.au](http://blsc.com.au)