

HIGH PERFORMANCE SITE MANAGEMENT (DOMESTIC)

This course is designed for anyone who is responsible for leading productive, quality and successful domestic building projects. Skilled leaders have a positive impact on all levels of a business, with results flowing through to the bottom line. We go beyond an 'on time' and 'on budget' mentality by challenging our participants to embrace a high performance leadership mindset. Participants will begin to see new leadership opportunities that will unlock the potential for higher quality, improved safety standards and productivity gains.

This course will help participants understand their personal leadership styles and communication preferences. They will explore new styles and behaviours, learning how to communicate effectively when emotions, stress and pressure is high. This approach will help to build trust and create client experiences that enhance your brand and protect your business in today's competitive market.

In our immersive and interactive learning environment, participants will have the unique opportunity to apply, practice and refine their newly learned skills within Australia's only fully simulated domestic construction workplace.



BENEFITS TO YOU AND YOUR ORGANISATION

High Performance Site Management course participants will:

- Build an awareness of their individual leadership preferences, strengths and development areas;
- Practice and refine their verbal and non-verbal communication behaviours to maximise the impact of every interaction;
- Develop skills that will assist with decision making, prioritisation, conflict resolution and meetings;
- Lead a culture of change, delivering better safety, quality and productivity outcomes on your projects.
- Learn techniques to better engage, empower and inspire high performance in others;
- Learn how to lead an exceptional client experience based on trust, empathy and open communication; and
- Learn how to identify new leadership opportunities, set goals and influence positive change;

SIMULATION SESSIONS

SESSION 1

A NEW SITE A NEW START

Understand the role that leaders play in influencing others to embrace a high performing site culture.

SESSION 2

ADDRESSING A SITE CULTURE

Deal with a variety of stakeholders with their own priorities and agendas whilst maintaining and enforcing site standards.

SESSION 3

MAINTAINING STANDARDS

Build and reinforce relationships whilst addressing site accountability and responsibility issues. It is everyone's job to set the standard.

SESSION 4

EXECUTE UNDER PRESSURE

In a high pressure environment learn how to effectively deliver difficult messages to site based personnel and external stakeholders.

HOW WILL I LEARN?

This course is delivered utilising our unique combination of classroom style learning, feedback workshops and a simulated building site. Participants assume a site leadership role and are given the opportunity to practice and apply newly learnt skills and knowledge when confronted with everyday challenges and personalities experienced on site.

Learning is reinforced and enhanced in our simulation sessions with a team of highly trained specialist actors. Participants are given the opportunity to influence, motivate, problem solve, communicate and provide direction to site personnel, management, subcontractors and external stakeholders.

In our safe learning environment, participants will be challenged to utilise various leadership and communication styles to inspire and motivate others and become the future influential leaders and representatives of your organisation.

DEBRIEFING SESSIONS

Each simulation is monitored by our team of professionally trained observers and followed by a facilitated reflection and debriefing session. Here participants are able to exchange their experiences and individual feedback is provided by the observers.

Participants discover that there are many ways to approach each interaction or challenge and how their actions influence onsite outcomes. Participants will become aware of their development areas having the opportunity to practice, refine and ultimately implement onsite.

BLSC participants will develop the skills to effectively reason and problem solve, consult for more effective outcomes and motivate others to work safer and more productively for your organisation.

ENROLMENT DETAILS

Duration: 2 days

Date: TBC

Cost (inc. GST):

\$1990 – Master Builders Member

\$2370 – Non Member

To make a booking please call 9411 8000 or book online at blsc.com.au