BLSC BUILDING LEADERSHIP SIMULATION CENTRE
by Master Builders

HIGH PERFORMANCE SITE MANAGEMENT - COMMERCIAL

"HIGH PERFORMANCE SITE MANAGEMENT PUTS YOU IN AS CLOSE TO REAL SITUATIONS AS POSSIBLE, AND CHALLENGES YOU TO THINK ON THE SPOT. NO TRAINING LIKE THAT."

MATT RICHARDSON
CIVIL PROJECT MANAGER,
LEND LEASE

- *BE BRAVE AND HELP LEAD THE CHANGES FOR TOMORROW TODAY*

WELCOME TO THE HIGH PERFORMANCE SITE MANAGEMENT – COMMERCIAL PROGRAM

Leaders constantly influence and challenge both themselves and their teams. The positive impact leaders have on a business translates to higher levels of productivity, better relationships, improved quality, and superior adherence to safety standards. We challenge our participants to embrace a high performance mindset and inspire a culture of innovation and change on site, to help lead the workforce in pursuit of the organisation's strategic goals.

High Performance Site Management – Commercial will help leaders embrace a high performance mindset that delivers increased safety, quality, and productivity outcomes on their building projects. By developing the communication skills required for the implementation of continuous improvement strategies, participants will begin to empower and inspire a culture of innovation, success, and change.

Each participant will increase their awareness of authentic leadership styles and how it will set current aspiring leaders apart in the highly competitive commercial sector.

Participants will:

- Learn their predominant and secondary leadership and communication styles, and when these are best applied in a high-pressure environment;
- Develop influencing skills to effectively respond to operational issues and challenges commonly faced with onsite;
- Learn new techniques to engage and empower site based personnel;
- Develop techniques that will assist with decision making, prioritisation and conflict resolution;

DELIVERY

This course is delivered utilising our unique combination of classroom style learning, feedback workshops and allows participants to practice in a fully immersive simulated building site. Participants are given the opportunity to practice and apply newly learnt skills and knowledge when confronted with everyday challenges and personalities experienced on site.

Learning is reinforced and enhanced in our simulation sessions with a team of highly trained specialist actors. Participants are given the opportunity to negotiate, problem solve, communicate and provide advice to site personnel, management and subcontractors.

In our safe learning environment, participants will be challenged to demonstrate effective leadership and communication techniques, the ability to motivate others and become influential leaders for your organisation.

WHO WILL BENEFIT?

Designed for Construction Managers, Project Managers, Site Managers, Site Supervisors, HR Managers, and other aspiring leaders.

COURSE DETAILS:

DURATION: 16 hours over 2 days

DATE: 2 – 3 Aug 2021 14 – 15 Oct 2021 10 - 11 Feb 2022
4 – 5 Apr 2022 9 -10 Jun 2022

COST (INC. GST):
$ 1,415 Master Builders Member & Incolink Contributor
$ 2,110 Master Builders member
$ 1,845 Incolink Contributor
$ 2,510 Non-Member

TESTIMONIALS

"BY FAR THE BEST TRAINING I HAVE EVER BEEN A PART OF. VERY, VERY USEFUL GOING FORWARD"

Adam Weekes – Site Supervisor
BROOKFIELD MULTIPLEX

"I THOUGHT IT WAS FANTASTIC, SUCH GOOD LIFE SKILLS, YOU COULD READ 100 BOOKS AND NOT EVEN COME CLOSE TO LEARNING WHAT THIS PLACE OFFERS."

Ross O'Neil – Builder/Director
VR BUILDERS

RESULTS

2.4-4.2 ★★★★☆

2.4 – 4.2 Stars in Product Review Ratings
METRICON HOMES PTY LTD

92% client satisfaction for training programs
MASTER BUILDERS OF VICTORIA

91% of participants reported that the learned skills will improve performance
MONASH UNIVERSITY

OUR CLIENTS

CONSTRUCTION

- John Holland
- Grocon
- Hickory Group
- Australand
- Lendlease
- Probuild
- Becon Construction
- Leighton Holdings
- Thiess
- Brookfield Multiplex
- AMCA
- Acciona
- VOS
- Cockram
- WATPAC
- Baulderstone
- Schiavello
- Qanstruct

GOVERNMENT

- Metro Trains
- WorkSafe Victoria
- Australian Government
- Whittlesea Council
- Level Crossing Removal Authority

EDUCATION

- RMIT University
- Monash University
- Swinburne TAFE
- Chisholm
- Deakin University

SALES & RETAIL

- Higgins Coatings
- Metricon Homes
- Bunnings Group
- Winslow Group
- Boutique Homes
- Bowens Timber and Hardware

THE UNIQUE BUILDING LEADERSHIP SIMULATION CENTRE PROCESS

Session 1 – First Impressions

Focusing on identifying opportunities to improve culture. This simulation session presents participants the opportunity to begin influencing key personnel to embrace a high performing site culture.

Session 2 – Setting your Standards and Expectations

Focusing on aligning the change process with short, medium and long term goals. This simulation session presents participants with the opportunity to gain buy-in from key personnel about the role they will play in the creating a sustainable site culture now and into the future.

Session 3 – High Performing Teams

Focusing on maintaining relationships and behavioural change. This simulation session presents participants with the opportunity to continue pursuing the sustainable behavioural change that sits at the core of all high performing teams.

Session 4 – Your Line in the Sand

Focusing on critical thinking and decision making in the face of adversity. This simulation session requires participants to influence, lead and negotiate with internal and external stakeholders in a high-pressure situation.

The BLSC's unique learning process combines elite training material, the latest in learning techniques and processes, state of the art technology and fully immersive simulation exercises with professionally trained actors and observers.

The Training Intervention Process:

1. Awareness
2. Desire
3. Skill
4. Practice
5. Feedback
6. Measurement
7. Maintenance

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CREATE FUTURE LEADERS FOR YOUR BUSINESS

For more information on how we can help your business train better leaders:

(03) 9411 8000
blsc.com.au
info@blsc.com.au
49 Brady Street, South Melbourne VIC 3205

HIGH PERFORMANCE SITE MANAGEMENT - COMMERCIAL PROGRAM

DAY 1

Time	Session Title
8:00 – 8:30	Course Introduction
8:30 – 8:50	Activity 1: Your Workplace and You
8:50 – 9:10	Simulator Familiarisation
9:10 – 9:25	Morning Tea
9:25 – 11:00	Group Briefing Simulation Session 1 ***Scenario themes include dealing with team members in conflict, motivating a team member and dealing with avoidance.*** Facilitator Led Reflection and Feedback
11:00 – 11:45	Communication Habits – Group Activity
11:45 – 12:45	Leadership Styles
12:45 – 1:15	Lunch
1:15 – 2:15	Communication Styles Self-Assessment
2:15 – 3:45	Group Briefing Simulation Session 2 ***Scenario themes include motivating a team member, setting standards and dealing with a frustrated external stakeholder.*** Facilitator Led Reflection and Feedback
3:45 – 4:00	Activity 2A: Reflection

DAY 2

Time	Session Title	
8:00 – 8:30	Self-Reflection + Activity 2B: Thinking Ahead	
8:30 – 9:30	Adaptive Leadership and Character Development	
	Open Session & Participant Led Reflection and Feedback	
9:30 – 9:45	Morning Tea	
9:45 – 11:30	Group Briefing Simulation Session 3 ***Scenario themes include critical thinking and long-term planning and motivating a team member.*** Facilitator Led Reflection and Feedback	
11:30 – 12:15	Lunch	
12:15 – 12:45	View Yourself – Control Room	Activity 3: Workplace Activity/Goals
12:45 – 1:15	Activity 3: Workplace Activity/Goals	View Yourself – Control Room
1:15 – 2:45	Group Briefing Simulation Session 4 ***Scenario themes include dealing with a conflicted external stakeholder, reflecting with your direct manager and setting standards.*** Facilitator Led Reflection and Feedback	
2:45 – 3:00	Break	
3:00 – 3:15	Finalise Workplace Activity	
3:15 – 3:30	Open Session	
3:30 – 3:45	Course Evaluation	

Simulation session
Classroom session
Break

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