

## COMMUNICATION & LEADERSHIP ESSENTIALS FOR GRADUATES

The Communication & Leadership Essentials for Graduates course is designed for graduates, office based staff and those with limited site exposure. Participants will gain invaluable experience in dealing with typical interactions, issues and personalities experienced on construction sites whilst fundamental people skills required to expedite the transition to 'site ready' are developed. Participants will gain an insight into their individual strengths and weaknesses and identify the critical areas of development necessary to set them on a path to successful careers in the construction industry.

## BENEFITS TO YOU AND YOUR ORGANISATION

Communication & Leadership Essentials for Graduates course participants will:

- Gain valuable experience in conducting productive meetings, dealing with disputes and conflict resolution;
- Enhance their decision making and prioritisation capabilities;
- Develop new consultative and communication skills and techniques;
- Confidently identify and take appropriate action to ensure high standards are maintained by site based personnel; and
- Gain an awareness of the fundamental leadership styles and traits required to drive a strong team culture.



## SIMULATION SESSIONS

### SESSION 1

#### COMMUNICATION

Build on your consultative skills by taking charge, learning how to lead, and inspiring people to work together.

### SESSION 2

#### SETTING STANDARDS

Practice influencing and delivering powerful safety messages in challenging circumstances to a variety of site personnel.

### SESSION 3

#### CHALLENGING CONVERSATIONS

Experience having to address responsibilities and accountabilities of site personnel where the OH&S culture needs to be reinforced.

### SESSION 4

#### CONFLICT RESOLUTION

Apply newly acquired communication and leadership techniques to deal with complaints and negotiate outcomes.

## HOW WILL I LEARN?

This course is delivered utilising our unique combination of classroom style learning, feedback workshops and a simulated building site. Participants assume a site leadership role and are given the opportunity to practice and apply newly learnt skills and knowledge when confronted with everyday challenges and personalities experienced on site.

Learning is reinforced and enhanced in our simulation sessions with a team of highly trained specialist actors. Participants are given the opportunity to problem solve, communicate, provide direction to and interact with site personnel.

In our safe learning environment, participants will develop techniques and methods that will assist them in the transition from study to a site leadership position for your organisation.

## DEBRIEFING SESSIONS

Each simulation is monitored by a team of trained observers and followed by a facilitated debriefing session. Here participants are able to exchange their experiences and individual feedback is provided by the observers.

Participants discover that there are many ways to approach each interaction or challenge and how their actions influence onsite outcomes. Participants will become aware of their development areas having the opportunity to practice, refine and ultimately implement onsite.

BLSC participants will develop the skills to engage effectively with trades, consult and communicate and influence others in order to be 'site ready' for your organisation.

## ENROLMENT DETAILS

Duration: 2 days

Date: TBC

Cost (inc. GST):

\$1330 – Master Builders Member & Incolink Contributor

\$1990 – Master Builders Member

\$1740 – Incolink Contributor

\$2370 – Non Member

To make a booking please call 9411 8000 or book online at [blsc.com.au](http://blsc.com.au)